



Resident Consultation
June 2026

01

Introduction from A2Dominion

Welcome - Meet the team

A2Dominion team

- Simon Vaughan – Senior Property Transactions Manager
- Marta Bhogal – Property Transaction Officer
- Kenna Hewitt- Property Transaction Officer
- Odili Wanogho – Property Transactions Officer



Saxon Weald team

- Damian Haley – Assistant Director – Development and Sales
- Les Marjoram – Assistant Director - Housing



Working with A2Dominion

- Independent consultants - Faithorn Farrell Timms
- Legal advisors - Penningtons Manches Cooper

Ask questions and share your views

- You'll be able to ask questions via the Q&A tab throughout the presentation
- If you'd rather not ask in front of others, you can speak to us afterwards or use the contact details we'll share
- We'll keep a record of all questions and send out full answers in our next update
- You can also raise any concerns privately with a member of our team after the session
- The Webinars will be recorded to allow us to send to those who could not attend.



Agenda

01

Consultation: What you need to know

02

What is the consultation process

03

Why are we making changes and what this means for you

04

Homes included in the proposal

05

Proposed change to your landlord

06

Introduction from Saxon Weald

07

What happens next

08

Key information



01 – Consultation: Your opportunity to have your say

What is the consultation?

- A chance for you to give your views on the proposed change of landlord
- Your feedback will help inform the final decision

How you can take part

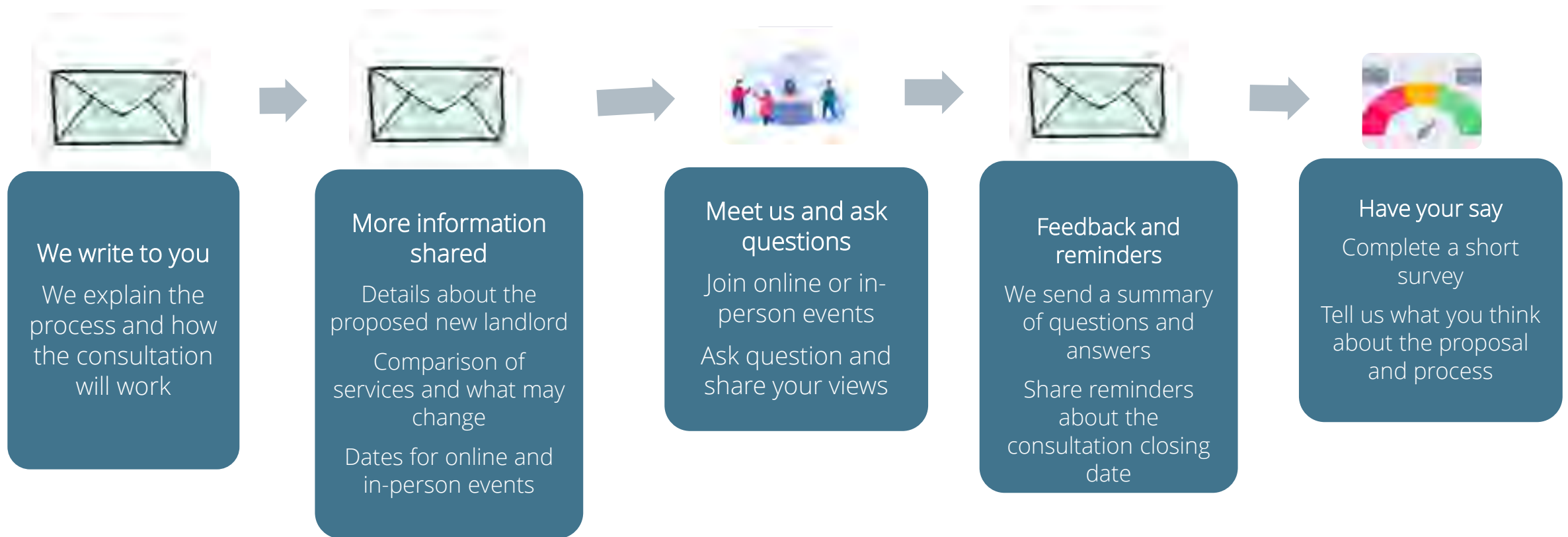
- Join events like this one
- Contact us by phone, email or in writing
- Complete a short survey

What you can expect from us

- Clear and honest information
- Answers to your questions
- Updates throughout the process

GET INVOLVED

02 - What is the consultation process?



03 - Why are we proposing this change

Our aim is to make sure you receive a reliable, responsive and high-quality service.

At the moment:

- Some of our homes are spread across areas where we have only a small number of properties
- These areas are often far from our main teams

This can make it harder to:

- Respond quickly to repairs
- Resolve issues first time
- Provide a consistent local service

What we are proposing

- Transferring your home to a housing association with a stronger local presence

What this is intended to improve for you

- Faster response times
- Better access to local teams
- A more consistent, easier service experience



03 – Homes included in this proposal

We are consulting with residents across Crowborough

Total homes included in this proposal

- 27 homes in total
- 22 within Payne Close, TN6
- 5 within Martins Gardens, TN6

Why this works better for residents

- In some places, we manage only a small number of properties
- This is why we are proposing a more local landlord with a stronger presence in your area

Wealden District
Council

04 - What this means for you

What this means for you

- We know the most important thing is how this affects your home and your rights.

If the transfer goes ahead:

- Your tenancy or lease will transfer with you
- Your rights will stay the same
- Your rent will continue to be set in line with your agreement and government guidance
- Your home will continue to be managed by a not-for-profit housing association

What will not change during consultation

- A2Dominion will remain your landlord
- You should continue to report repairs and contact us as normal

05 - Proposed change to your landlord

We are proposing a change of landlord for your home

What is being proposed?

- Your home would transfer from A2Dominion to Saxon Weald

Who is Saxon Weald?

- A not-for-profit housing association
- Registered with the Regulator of Social Housing
- Provides and manages affordable homes
- Reinvests money back into homes and services

Important to know

- This potential transfer is to another regulated housing association
- Your home will continue to be managed by a not-for-profit provider
- Services will continue, with a stronger local presence

Current landlord



Proposed new landlord



02

Introduction from Saxon Weald



06 – About us



- Established in 2000 following the transfer of homes from Horsham District Council.
- Strong local focus, managing 7000 homes across Sussex and Hampshire.
- Offer affordable rented and shared ownership homes, as well as retirement housing and extra care schemes for older people with support needs.

06 – Our commitments

We aim to deliver a consistently high standard of customer care. Our commitment is to:

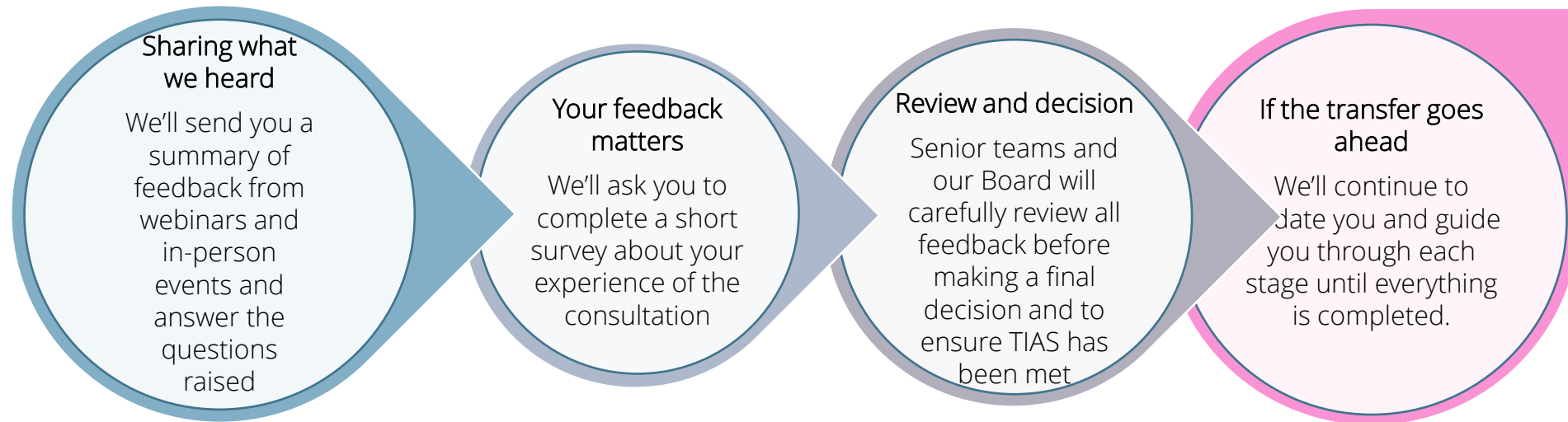
- Answer all enquiries promptly
- Make it easy for you to access information and services
- Treat all customers fairly, respecting individual needs and circumstances
- Ensure staff are knowledgeable, friendly and courteous
- Listen to and act on customer feedback, comments and suggestions



06 – Our performance

Measure	Saxon Weald 25/26	National average 24/25
Overall satisfaction	84%	76%
Satisfaction with repairs service	81%	75%
Satisfaction that home is safe	85%	81%
Satisfaction that you are kept informed	83%	76%
Satisfaction that SW treat you fairly and with respect	89%	81%

07 - What happens next?



Expected timeline

- If the transfer goes ahead, it is likely to take place in July 2026
- We will keep you updated and let you know what to expect at each stage

08 - Key information

Who will manage my home?

- If the transfer goes ahead, Saxon Weald will become your new landlord and manage your home.

Who will carry out repairs after completion?

- Saxon Weald will be responsible for repairs and maintenance after the transfer has taken place. Prior to this, all repairs should be reported in the usual way. A2Dominion for Shared Ownership or Wealden Council for Social Rented.

Will I keep my tenancy or lease?

- Yes. If the proposed transfer goes ahead, your tenancy agreement or lease will be transferred to Saxon Weald, and your rights will remain the same unless you agree to any changes. This will also apply to your garage and/or parking space.

Will my rent change?

Your rent will continue to be reviewed in line with your current agreement and government guidelines.

Will my service charge change?

- Any service charges will still follow the terms set out in your tenancy or lease.

Who do I contact?

- For now, please continue to contact Wealden District Council (Social Rented) or A2Dominion (Shared Ownership).
- If the transfer goes ahead, Saxon Weald will provide their contact details before any changes happen.

Thank you & Contact Us

Thank you for attending. We value your feedback, input and questions in relation to this proposal.



Customer contact centre - 0800 432 0077



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The logo for a2dominion, featuring the text 'a2dominion' in a white, lowercase, sans-serif font. Above the letter 'i' is a white icon of a flame or a drop.